

GOING CONTACTLESS WITH ECOTELLER[®] ATMs

Ever since Automated Teller Machines revolutionized banking more than 50 years ago, the ATM industry has been at the forefront of numerous innovations in the field of financial inclusion. The COVID-19 pandemic, with the associated fear of “touch,” has set in motion a new wave of innovations in the sphere of Customer Interaction at the ATM. Vortex Engineering intends to contribute significantly in this area. Some of our projects in the area of Customer Interaction are listed below:

CONTACTLESS TRANSACTIONS

Ecoteller[®] cash dispensers are available with NFC-based contactless card readers, enabling “Tap and Transact” mode. Besides being fast and convenient, this transaction mode is secure as card slot access is avoided, thus eliminating the risk of card skimming.



SECURE

No need to use the card slot, thus eliminating the risk of card skimming



FAST

Transactions using a contactless card reader will be faster than those using a contact type card reader



CONVENIENT

Tap and Transact mode eases the customer's effort in doing the transaction

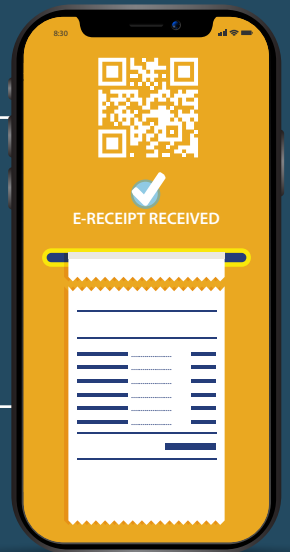


CARD-LESS TRANSACTIONS

Cardless transactions are initiated by pre-staging the withdrawal transaction on the customer's mobile phone and using the generated QR code at the Ecoteller[®] cash dispensers. This enables a fast, convenient & secure transaction.

E-RECEIPTS

E-receipt is an inexpensive and convenient way to generate transaction details on the customer's smartphone by scanning a QR code displayed on the ATM screen. E-receipt also eliminates the cost & operational overheads associated with receipt printers, besides being environment friendly.



ENHANCING SECURITY: ECOTELLER[®] RANGE OF PRODUCTS

Security of the payment terminal is poised to become the biggest challenge in the emerging digital landscape. In line with the need for more robust applications, Vortex has enhanced Swave[®] – the terminal application software that runs on Ecoteller[®], as per the latest versions from EMVCo. Ecoteller[®] is one of the first ATM products globally to be compliant with EMVCo Level 2 version 4.3i. We have also moved Swave[®] to the latest version of the Linux Debian operating system and completed validations as per PADSS 3.2.

OUR PRODUCTS AND SOLUTIONS



FRONT LOAD ATM



THROUGH-THE-WALL ATM



DESKTOP ATM



TERMINAL SECURITY SOLUTION

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