



WHY AREN'T THE TOP FINANCIAL INSTITUTIONS CONTENT WITH EFT SWITCH-BASED ATM MONITORING SOLUTIONS?

EFT Switches are not designed from the ground up for ATM Self Service Network Management. The primary business of EFT Switch is to route and drive various kinds of transactions and authorize them. FI's cannot expect all solutions from a switch vendor to address the challenges in ATM Channel Operations and Performance Management.

- Integrated Electronic Journal Pulling
- Integrated Camera Image / Surveillance Video Pulling
- Targeted region wise advertisement screen and content distribution
- Software Patch Distribution and Version Control
- Uptime Monitoring and Continuous Performance Improvement through historical trend analytics
- Incident Management and ATM Vendor SLA Monitoring
- Agent based Monitoring – Always alive continuous monitoring
- Mobile Apps to enable collaboration between Bank, Branch and Vendors
- Remote Maintenance, Diagnostics and Resolution Capabilities
- Cash Forecasting and Cash Load Work Orders
- Mechanisms of Integration into Reconciliation Tools
- Facilities and Site Management support